

Rodrigo Ricci

Full Stack Engineer

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PROFESSIONAL SUMMARY

Full-stack engineer with experience in creating fast, secure and scalable web applications. I am passionate about transforming ideas into high-performance digital solutions. Full-stack engineer with over 7 years of experience in creating fast, secure and scalable web applications. I am passionate about transforming ideas into high-performance digital solutions.

WORK EXPERIENCE

Full stack Engineer - Ricci Solutions

Aug 2024 - at the moment

At Ricci Solutions, we transform your ideas into personalized digital solutions. With innovation, quality and dedication, we create websites and applications that connect your brand to success, exceeding expectations and driving the growth of your business in the digital future, ensuring impact results. At Ricci Solutions, transform your ideas into personalized digital solutions. With innovation, quality and dedication, we create websites and applications that connect your brand to success, exceeding expectations and driving the growth of your business in the digital future, ensuring impact results

Head of Digital Experience & Client Success - Double Diamond

August 2025 - October 2025

I lead the creation of exceptional digital experiences and customer success at Double Diamond, combining user-centered design with business strategy to ensure that our AI solutions make a real impact. What I do: - Design and develop intuitive interfaces that make accessible complex AI technologies accessible - Lead the strategic relationship with clients, ensuring alignment between technology and business objectives - Create customer journeys that maximize the adoption and perceived value of AI solutions - Develop dashboards and visualizations that translate complex

data into actionable insights - Implement account growth strategies based on delivered value and usage expansion Impact I have generated: - 95% customer satisfaction rate (NPS) - 60% increase in adoption rate of implemented solutions Average 40% growth in existing accounts through scope expansion - 50% reduction in new customer onboarding time

Software Engineer - Vtal

Feb 2023 - Apr 2024

As a full-time engineer, the primary responsibility was to oversee the technologies and teams involved in Workforce Management (WFM) solutions. This role included improving existing solutions, supporting various infrastructure and DevOps needs, and coordinating between different technology providers. Achievements: - Team Leadership Providers: Manage the factories responsible for WFM technologies used in VTAL. - Support and Improvement: Hold support meetings to drive improvements and develop new solutions. - Infrastructure and DevOps support: Provide assistance on different infrastructure and DevOps tasks. - Technologies used: Apex, React, Node.JS, MongoDB, Ionic, Redis, CouchDB.

Full stack Engineer - Triad Systems

March 2020 - Feb 2023

As a full-stack engineer, the focus was on developing applications for clients, including microservices, ETL solutions, and web development projects for clients like Banco Bradesco, Amazon, and Tahto. Achievements:

- Develop Microservice Applications: Create applications following the microservices paradigm for TIM clients.
- ETL applications: Develop ETL solutions using Python/Pandas for data transformation tasks.
- WordPress Apps: Develop WordPress sites for the Tahto client.
- Web Apps: Create web apps using JavaScript, Sass, and HTML for the Bradesco.
- NET Apps: Develop a newsletter system using the .NET for the Tahto client.
- Python/Pandas applications: Develop applications for file conversion using Python/Pandas.

Technologies used: React.JS, JavaScript, SASS, HTML5, Node.JS,.NET, Python, Pandas, PostgreSQL. As a full-stack engineer, the focus was to develop applications

for clients, including microservices, ETL solutions, and web development projects for clients like Banco Bradesco, Amazon, and Thato.

EDUCATION

Bachelor in Information Systems - University on July 9th.

2016 - 2020

The Bachelor of Information Systems (IS) Trains professionals who integrate technology and management by designing, developing, and managing computational systems to solve business problems and optimize organizational processes, uniting the foundations of Computer Science, Software Administration and Engineering with a focus on data analysis, security, projects and technological innovation. It is a broader training, ideal for those seeking to work at the intersection of technology and business strategy, managing IT infrastructure and leading teams.

SKILLS

PHP, Python, Django, WordPress, JavaScript, React.js, Node.js, MongoDB, Postgres, Sales Force, HTML5, CSS3, Bootstrap, TailwindCSS, Sass, GIT, Docker, Scrum, Kanban, SEO and website optimization

LANGUAGES

Portuguese (Native), English (B2), Italian (A1)